

Copper Country CMH FY 2025 Satisfaction Survey

I know where to voice concerns about services and feel safe doing so.							Question # 1
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	49 Satisfaction of 53 total
Copper Country CMH		32	17	2	2	53	92% Satisfied

Appointments and services are available at times that work well for me.							Question # 2
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	50 Satisfaction of 53 total
Copper Country CMH		32	18	2	1	53	94% Satisfied

Staff included me in making decisions and let me pick my goals.							Question # 3
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	51 Satisfaction of 53 total
Copper Country CMH		33	18	1	1	53	96% Satisfied

I chose who was involved in developing my plan with me.							Question # 4
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	48 Satisfaction of 53 total
Copper Country CMH		30	18	4	1	53	90% Satisfied

I had a chance to review and make changes to my plan.							Question # 5
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	50 Satisfaction of 53 total
Copper Country CMH		35	15	2	1	53	94% Satisfied

I know what to do if I am in crisis.							Question # 6
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	52 Satisfaction of 53 total
Copper Country CMH		31	21		1	53	98% Satisfied
							Highest Satisfaction

Services have helped me.							Question # 7
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	50 Satisfaction of 53 total
Copper Country CMH	1	29	21	1	1	53	94% Satisfied

I am better able to do the things I want to do because of services I have received.							Question # 8
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	47 Satisfaction of 53 total
Copper Country CMH		28	19	5	1	53	88% Satisfied
							Lowest Satisfaction

I have learned skills to handle difficult times.							Question # 9
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	48 Satisfaction of 53 total
Copper Country CMH		23	25	4	1	53	90% Satisfied

Staff are welcoming and make me feel comfortable.							Question # 10
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	50 Satisfaction of 53 total
Copper Country CMH		33	17	2	1	53	94% Satisfied

Staff have helped me reach my goals and/or work towards reaching them.							Question # 11
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	50 Satisfaction of 53 total
Copper Country CMH		29	21	2	1	53	94% Satisfied

I was told about services that are available.							Question # 12
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	49 Satisfaction of 53 total
Copper Country CMH		28	21	3	1	53	92% Satisfied

Staff coordinate care with my doctors and agencies I use.							Question # 13
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	50 Satisfaction of 53 total
Copper Country CMH		32	18	2	1	53	94% Satisfied

Staff helped me find supports outside of my current services when needed.							Question # 14
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	49 Satisfaction of 53 total
Copper Country CMH		27	22	3	1	53	92% Satisfied

I am satisfied with the services I receive here.							Question # 15
	(blank)	Strongly Agree (4 Stars)	Agree (3 Stars)	Disagree (2 Stars)	Strongly Disagree (1 Star)	Grand Total	50 Satisfaction of 53 total
Copper Country CMH		34	16	2	1	53	94% Satisfied