

# COMMUNICATOR



## CCMH Quiz

There were five winners in last month's contest and each won a CCMH water bottle. Congratulations!



### Quiz Answers

- 1.CCMH's total budget last fiscal year was: **B. \$16,543,529**
- 2.Adults with Developmental Disabilities accounted for what % of our budget? **48.7%**
- 3.What % of consumers are over age 65? **9.7%**
- 4.What % of consumers are 18 and under? **20.73%**
- 5.What % of consumers are Native American? **5.61%**
- 6.In the annual Consumer Satisfaction Survey, how many people report that they feel better because of the services they receive at CCMH?  
**C. 95.83%**
- 7.By what year are all healthcare agencies required to have an electronic medical reports system in place? **2014**
- 8.**Dr. Liane Holliday Wiley** was the Recovery Lecture speaker last year.
- 9.**CSP** staff won 1st place in the Pumpkin Decorating Contest.
- 10.**Atlantic House** won the 1st annual Christmas Decorating Contest.
- 11.**James Tervo** has been on the CCMH Board for 22 years.

## FACILITATING CHOICE

### 1<sup>st</sup> Training a Blowout!

Judging by the turnout at the Independent Facilitation (IF) trainings held in Ontonagon and Baraga Counties, there is significant interest in learning more about the practice among CCMH customers, family members, staff and community members. Records indicate that 83 people attended the trainings held at Cane Court in Ontonagon on January 25<sup>th</sup> and the Best Western Lakeside Inn in Baraga January 26<sup>th</sup>. Although the majority of attendees were from these counties, people came to Ontonagon from Gogebic County and a significant group came to Baraga from Marquette.

However, no one came as far as the presenter, Angela Martin, the Community Support Specialist from the Developmental Disability Institute (DDI) at Wayne State University. The DDI is Michigan's Center for excellence in services for people with disabilities and is located on the campus of the Detroit university.



Angela Martin (left) of DDI / WSU

This was Angela's 2<sup>nd</sup> attempt to do this training, as the original session was scheduled in November. Unfortunately, the weather was not cooperative and Angela got stuck at O'Hare Airport in Chicago.

Attendees learned about the advantages that IF could offer customers in crafting a person-centered-plan as well as how the practice can be an aid to Supports Coordinators. Independent Facilitators are well versed in the resources available in the community and can contribute to more complete and inclusive plans. Several individuals at the training completed applications for the second phase of the project entailing a 2 day training in March to become Independent Facilitators. These applications are available from the Baraga County Center or can be found at the website for the Baraga County RICC, [www.bccricc.org](http://www.bccricc.org). Following the presentation, Martin said, "All-in-all, the Baraga RICC should be quite proud of its efforts to inform the community about Independent Facilitation." Additional information about the *Facilitating Choice* project is also available at the website by following the navigation link at the left of the page.



CCMH recently made the decision to take advantage of the option of certification by the Department of Community Health instead of reaccreditation by CARF. This option is available to all Michigan CMH's.

# CCMHS Compliance CONNECTION

## *Compliance Chat*

Every community mental health agency in the state has a Code of Ethics which tells staff how they are expected to behave on the job.

CCMH has our own Code of Ethics, as well as Corporate Compliance and No Reprisal policies which spell out employee responsibilities for reporting illegal or unethical behavior on the job, as well as protections for employees who do make such reports. Every year in June we have a mandatory Ethics and Corporate Compliance training for all staff.

If you have any concerns or questions about ethical or compliance issues, you can discuss them with your supervisor or the Corporate Compliance officer at the phone number listed below.

### *WHAT CAN YOU DO TO PROMOTE A CULTURE OF COMPLIANCE?*

**C**ode of Ethics, review and understand.

**O**bey the regulations and policies that apply to your job.

**M**ake compliance awareness part of your job duties.

**P**lan to always do the right thing.

**L**ead by example.

**I**dentify potential problems of policy non-compliance.

**A**ttend educational and mandatory training sessions.

**N**otify supervisor if you know of possible wrongdoing.

**C**ontribute to open and honest communication.

**E**ncourage co-workers toward a culture of compliance.

*Do you have a suggestion  
for the annual ethics &  
compliance training?*

*Perhaps your work area is struggling  
with an issue or concern that you  
would like addressed at this year's  
training.*

*Send me your ideas.*

*[tanderson@ccmh.org](mailto:tanderson@ccmh.org) 906-482-  
9400 ext #227*